

Understanding and Preventing Liability Risk in a Medical Practice

Physicians need to know how to identify areas that have a direct impact on liability exposure, and learn strategies for reducing this risk. Topics in this program include patient relations, medical record documentation, confidentiality, withdrawal from care and much more. It serves as an overview of everything physicians and administrators need to know about what can be done, in addition to providing excellent clinical care, to keep patients safe and doctors free from allegations of medical negligence.

Medical Record Documentation for Patient Safety and Physician Defensibility

The strength of the medical record documentation often is the deciding factor in whether a plaintiff pursues a claim and in how effectively defendants and their insurers can mount a solid defense against those allegations. More importantly, good documentation protects patients. This program includes everything physicians and staff need to know about what should, and should *not*, be included in the medical record, whether in electronic or paper format. Sample templates that can be used to expedite the documentation process will be provided.

Surviving the Stress of Being Sued – and Minimizing the Risk That It Will Happen Again

When faced with the harsh reality of a malpractice lawsuit, many physicians experience anxiety, anger, fear and depression. This program features four components: a physician will share a personal story of coping with a lawsuit; a defense attorney will explain the anatomy of a lawsuit; a psychiatrist will offer suggestions for coping with the stress of being sued; and a loss prevention expert will offer advice about how to minimize liability exposure. This program is intended for physicians and their spouses.

Can You Hear Me Now? Strategies for Effective Communication

As there are preventions and cures for disease, there are communication remedies and techniques that support a healthy physician-patient relationship, preserve patient safety, promote a positive working environment, and ultimately protect physicians from liability. Physicians and their staffs can expand their communication skills to identify and prevent the most common communication problems and make life easier for them and their patients. Separate programs are available for physicians and staff.